

## No insurance experience necessary!

### What we're looking for:

- Effective written and verbal communication skills
- Strong multi-tasking skills
- Strong computer and typing skills
- High level of dependability
- Demonstrated job stability
- Prior customer service experience
- High school diploma or equivalent required

## GEICO Total Rewards Program

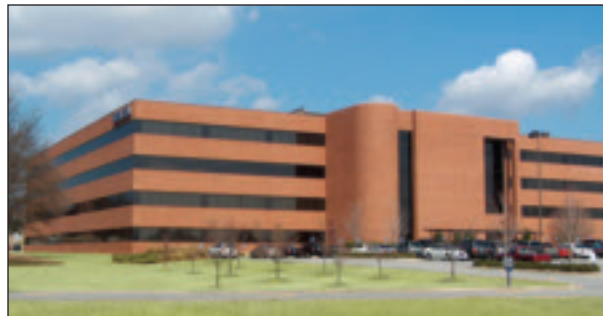
### Our benefits package will help insure your future.

Our associates' quality of life – now and in the years to come – is important to us. As a GEICO associate, you'll be offered a comprehensive Total Rewards Program, including:

- 401(k) and profit-sharing plans
- Health, dental and life insurance
- Paid vacation, holidays and sick leave
- Undergraduate tuition reimbursement
- Associate assistance program
- Flexible spending accounts
- Business casual dress
- GEICO Federal Credit Union
- Fitness and dining facilities
- Associate clubs and sports teams
- Volunteer opportunities

Our Job Post system allows associates to apply internally for jobs in sales, service, claims and other departments. With our promote-from-within culture, associates can build lasting careers.

## Join our Macon team



In the heart of Georgia, Macon is our largest office and employs nearly 3,800 associates in sales, claims, service and centralized services.

## Apply today!

It's quick and easy to apply for a rewarding career at GEICO. Just visit [geico.jobs/macon](http://geico.jobs/macon) and search current openings. When you're ready to apply, you'll be asked to create a profile and fill out an online application.

We'll review your information in a timely manner. If you've got what we're looking for, a member of our hiring team will contact you directly to schedule an initial interview.

Questions? Go to [geico.jobs/macon](http://geico.jobs/macon) to e-mail our HR department.

### GEICO is an equal opportunity employer.

*Please be prepared for multiple steps in our extensive hiring process. GEICO conducts drug screens, credit and background checks, and may conduct physicals of applicants who've accepted employment offers.*

[geico.jobs/macon](http://geico.jobs/macon)

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## Centralized Services



Driving your  
**career**  
Insuring your  
**future**

**GEICO**<sup>®</sup>

## What is Centralized Services?

It's what we call the department responsible for emergency roadside assistance, glass claims and total loss claims. Located in our Macon, Georgia office, the associates working in Centralized Services receive extensive training and assist customers in all 50 states.



# Dedicated to *helping customers* across the country

**Emergency Roadside Service Dispatcher** GEICO's Emergency Roadside Service (ERS) offers customers around the clock protection for problems not typically handled by their auto insurance, such as: being locked out of the car, jump starting a dead battery or changing a flat tire. As an **ERS Dispatcher**, you'll help our customers resolve these inconveniences. You will receive incoming calls and gather information, locate and dispatch help to the customer's location, and maintain customer satisfaction by providing timely and friendly service.

**Glass Claims Specialist** Even a minor accident or a rock cracking a windshield can be traumatic. It takes a special person to empathize with our customers during these situations. As a **Glass Claims Specialist**, you'll assist customers that have experienced glass damage to their vehicles. You will take incoming calls and obtain pertinent information, ensure correct payments, and coordinate the repair or replacement with the closest contracted glass shop.

**Salvage Representative** When a vehicle is damaged so extensively that repairing it is not reasonable, it's called a *total loss*. As a **Salvage Representative**, you're there when it counts, assisting customers with total loss claims. You will receive incoming calls, take initial loss reports, and gather necessary information from customers, lien holders and auto damage adjusters. You'll also issue settlements and payments, and document correspondence in our claims file.

## Possible Career Paths

